



**Hydrogen as part of an  
integrated energy system**

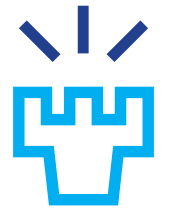
**Key requirements for  
a social license to operate**

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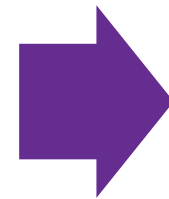




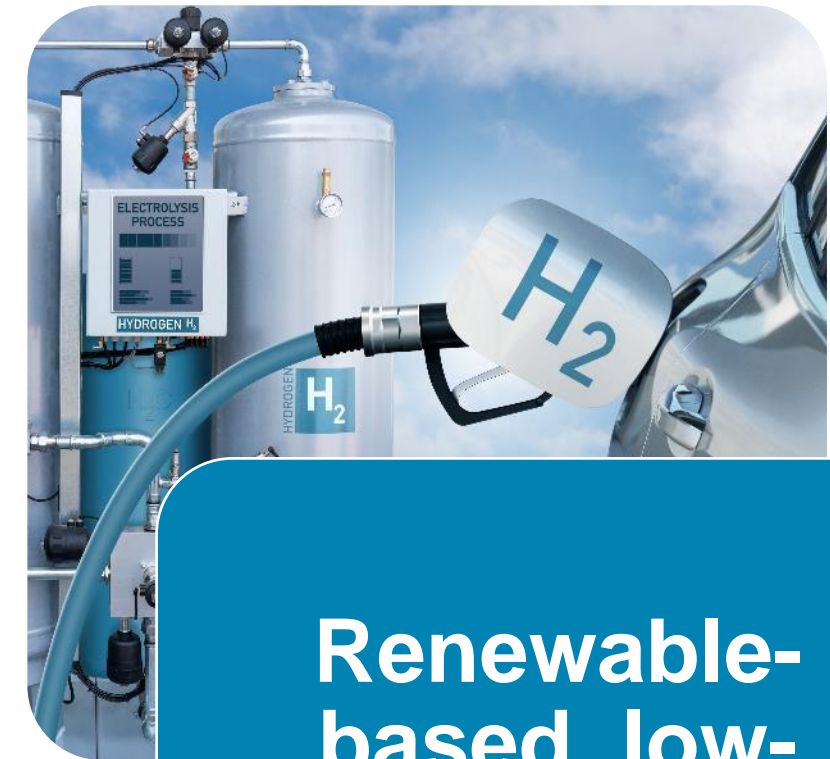
# Energy system integration strategy – *Cascading priorities*



**Energy  
efficiency and  
savings**



**Decarbonisation  
of end-uses  
through direct  
electrification**



**Renewable-  
based, low-  
carbon fuels for  
sectors with no  
other alternative**



# Energy system integration strategy – *Key elements*

## Optimizing and decarbonizing energy systems

Challenges: decarbonize heating & cooling; high consuming sectors (water, transport, ICT, ...)

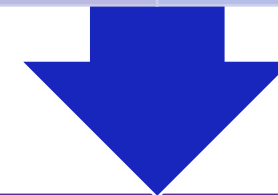
Opportunities: Trans-European Networks; Circularity; Renovation wave; **Low-carbon hydrogen**



## Balancing energy systems

Challenges: Increased share of VRES; lack of active energy citizenship

Opportunities: Demand response, energy communities, **P2X**, V2G



## Access to all citizens and business

Challenges: Low-income, vulnerable population, energy poverty

Opportunities: Help consumers to decarbonize the economy, energy efficient and cost-effective solutions



# Energy system integration strategy – *Key messages*

## Create synergies between new infrastructures of electricity generation, conversion and storage

- *Ensure network stability and resilience*
- *Key opportunity for hydrogen*
- *All the more important for remote areas*
- *Need to revise regulation, remove barriers, support by EU funds*

## Horizontal and decentralised links between final consumers of energy

- *Reduce dependence on difficult to decarbonize centralized systems*
- *More circularity: energy from waste, waste heat recovery*
- *Consumers must become full actors of the energy system*
- *Digital technologies as enablers*





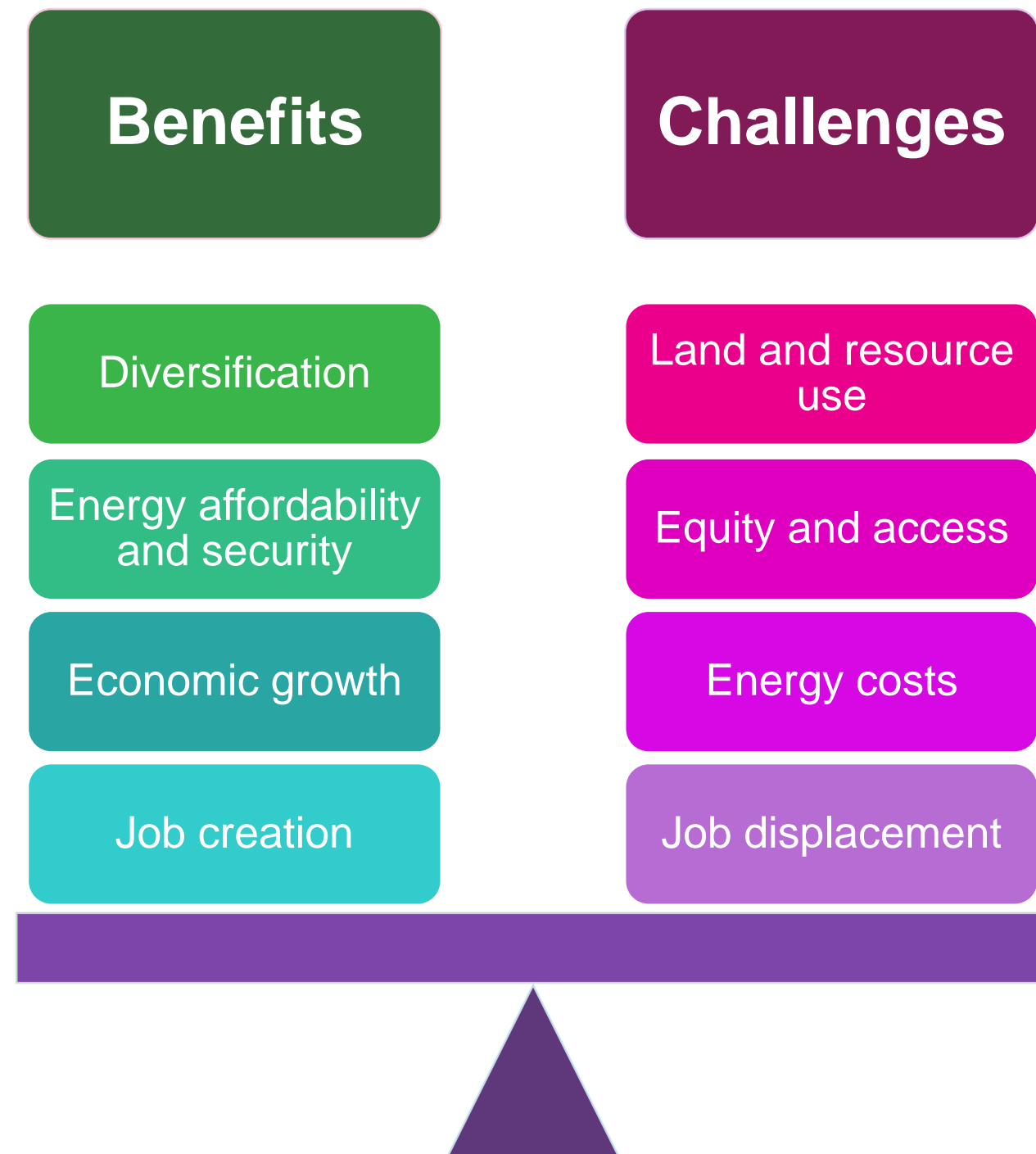
# The road to net-zero is paved with social inequality



- An NCM study on sustainable green transition analyzed inequality-creating effects
- Policy tools that affect inequality:
  - ***Carbon taxes on production***
    - Increases costs, leads to higher prices, lower wages
    - Job losses more likely in low-skilled jobs; more likely in rural areas
  - ***Consumption taxes and subsidies***
    - The tax burden is higher in low-income families
    - Tax exemptions benefit the affluent
  - ***Phasing out fossil fuels***
    - Impacts regions where jobs are in traditional industry sectors
    - Lower skilled and educated are less able to adapt
  - ***Location of green infrastructure***
    - Windmills, solar or hydropower plants, road construction, etc. result in reduction of amenity value, noise and other nuisance
    - Rural areas pay a disproportionately larger share of burden
    - Sense of attachment to place, minority rights
- ***The challenge is to ensure that the green transition is socially sustainable***



# Hydrogen integration: *Benefits and challenges*



- The successful integration of hydrogen into the energy mix can contribute to the transition to a more sustainable, low-carbon, and resilient energy future
- But, could transition to hydrogen economy lead to further social inequality?
  - *The hydrogen sector needs to obtain the social licence to operate*





# What is a social license to operate?



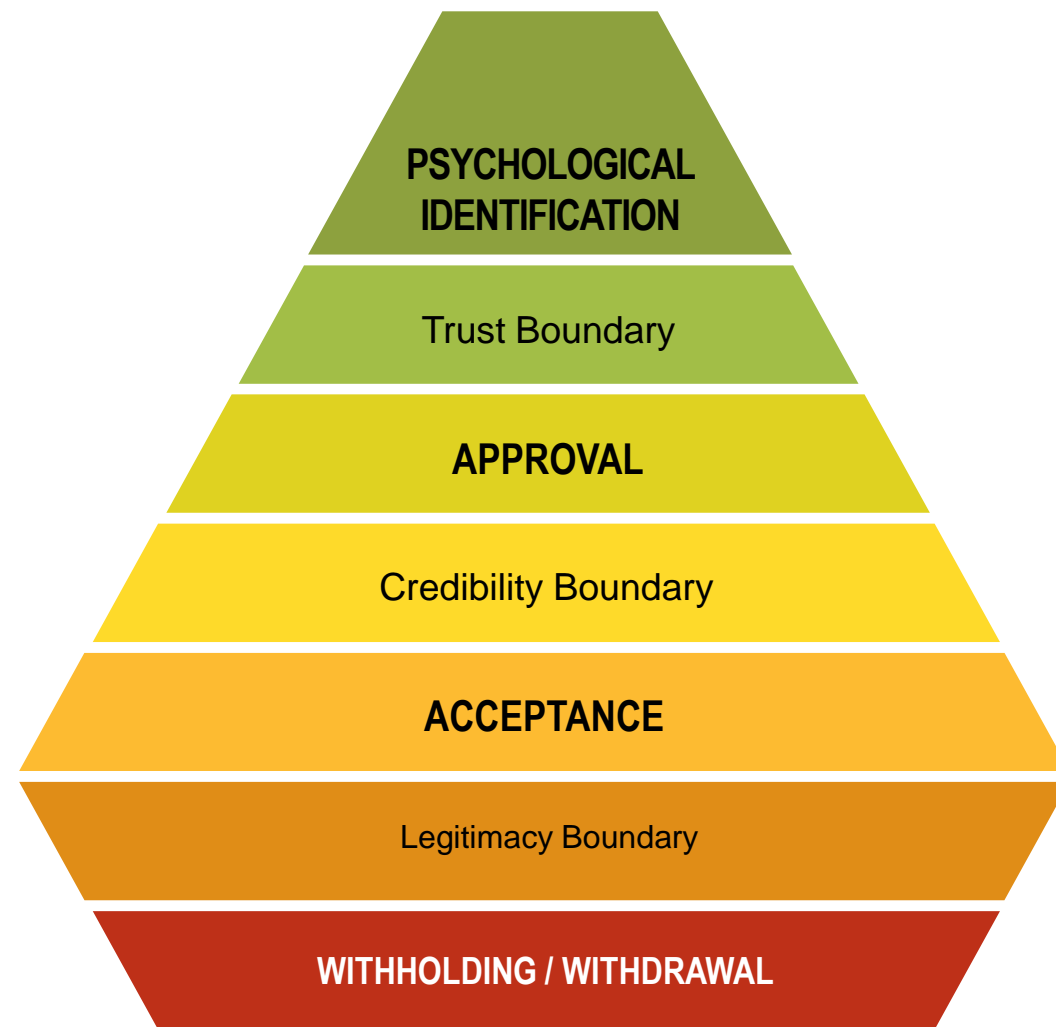
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- The **social license to operate** (SLO) refers to the level of acceptance, approval, and support that an organization receives from the local community to conduct its activities\*
- It goes beyond legal requirements and formal regulations
- Needs to be acquired **before** legal permitting
- SLO relates to the **perception** of a community about a company or a project
- It signifies that a company gained the trust and goodwill of the community in which it operates
- This is crucial for the long-term success and sustainability of the company's operations
- ***Without SLO, a company may face resistance, protests, negative publicity, and even legal challenges that can hinder its ability to carry out its activities effectively***

\*Ref.: <http://sociallicense.com/definition.html>



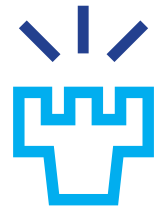
# Acquiring the social license



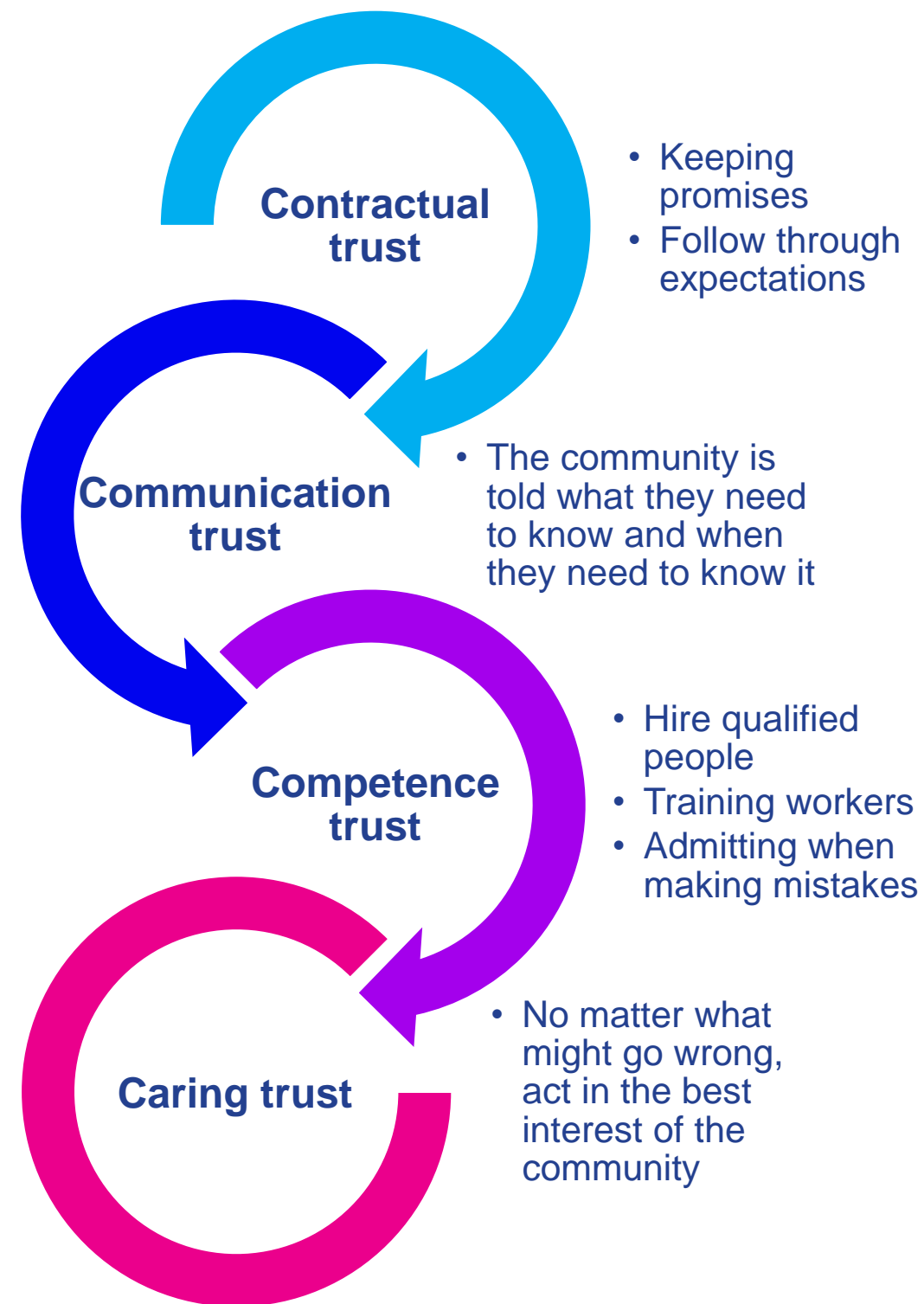
<https://sociallicense.com/measure.html>

- The three key elements of the social license to operate are
- **Legitimacy** – engaging with the community, ensuring that diverse voices are heard
- **Credibility** – providing true, robust and clear information in transparent way and delivering on promises, and
- **Trust** – that the risks and problems are understood in similar way by experts and citizens)
- These can be expressed as the Four Level /Three boundary Conditions Model for the Social License to Operate





# Gaining trust



- **Gaining the trust is a complex process that requires genuine commitment, transparent communication, and responsible business practices**
- **Trust exposes the one who trusts to vulnerable position**
  - Emotional investment
  - Information asymmetry
  - Dependency
  - Lack of control
- **One key aspect of trust is a mutual understanding and building relationships with citizens and key stakeholders**
  - Trust creates bonds and makes communicating and working with the communities more effective
  - ***It is worth the effort!***



- **The role that hydrogen can play in the everyday lives of people is not yet top of mind but there are some preconceptions that exist**
  - Those who did have some knowledge were likely to be males, people with university degrees and/or technical background
- **Most discourses were positive about hydrogen, yet cautious**
  - People do not know much about hydrogen's properties and its potential energy applications
  - They want to know more about the safety of emerging hydrogen technologies
- **Recognize the environmental benefits**
  - The strongest support for hydrogen for export and transport
  - Less enthusiasm for household use for water heating and on-site electricity generation
- **The fair sharing of economic benefits is important**





# Challenges ahead



- The legitimacy of hydrogen hinges on whether people think it will create more benefits than problems
- **“Addressing community concerns and gain the social licence of the emerging hydrogen industry is a formidable task”**
- Not getting a social license can be a costly mistake
- Each of us involved will have a role, but especially industry
- There will be concerns about how hydrogen is made, transported and used
- These will overlap with existing social licence concerns for related industries



# Recommendations from the Nordic inequality study

**Participatory processes in the planning phase**

**Monitor economic inequality, plan for compensations**

**Recognize groups that will be most affected**

**Focus on those who risk losing their livelihood**

**Paying particular attention to geographical inequality**